

Hunter Mountaineering

Guiding, Instruction and Coaching

Terms and Conditions

Please read this information carefully before completing the Booking Form



Booking and Payment

- Bookings can only be confirmed when
 - Availability is confirmed by Hunter Mountaineering
 - A Booking Form per person is received
 - Payment has been received – If the course is 1 or 2 days then full payment is required. If the course is over 2 days, then either full payment or 50% payment is accepted.
- If a booking is made within 1 calendar month from the course date then the full course fee must be paid.
- The balance of the course fee must be paid 1 calendar month before the course date. If the balance is not received then Hunter Mountaineering is under no obligation to hold the booking.

Cancellations by the Client

- All cancellations must be in writing (email, letter, text or messenger etc). Receipt of this notification must be confirmed by Hunter Mountaineering.
- Cancelling a course over 3 calendar months prior to the start date – Clients will receive a full refund less a £150 administration charge.
- Cancelling a course over 2 calendar month prior to the start date – Client will receive 50% of the course fee as refund. If the client has only paid 50% of the course fee at this point, then no refund is due.
- Cancelling a course in 2 calendar months or less than 2 calendar months – Clients will receive no refund.

Cancellations by Hunter Mountaineering

- The course details specify what the minimum number of clients is for a course to run. This number is mostly 2, except when Private Guiding is booked with 1:1 ratio. Clients will be notified at least 5 days prior to the course date if any course is to be cancelled due to lack of bookings. Clients will be given a choice of – full refund of course fees or another booking on alternative dates.
- *Whilst every attempt is made to ensure that the course actually runs, Hunter Mountaineering will notify the client of cancellation as soon as practicable where we believe on reasonable grounds that cancellation is necessary due to dangerous and/or unsuitable conditions for the course. Clients will be given a choice of – full refund of course fees or another booking on alternative dates. (* See below)
- Hunter Mountaineering reserves the right to cancel/exclude clients from a course if he/she does not adhere to decisions or instructions made by the leader/instructor. This could jeopardise their own safety and others safety. Any client acting in such a manner who is cancelled/excluded from a course, will forfeit all professional protection and duty of care from the instructor. No refund will be given.
- Hunter Mountaineering reserves the right to cancel/exclude clients from a course if he/she might endanger the safety or success of the rest of the course. Reasons for this may be – ill health (including intoxication), lack of fitness or dangerous habits/technique.
- (*) Cancellation due to poor conditions (for example - poor Winter Conditions) is at the discretion of Hunter Mountaineering. If the initial booking objective is not possible for any reason, an alternative activity will be offered - e.g. General Summer Mountaineering, General Winter mountaineering, Indoor climbing, Indoor ice climbing, dry tooling, rock climbing, walking etc.



Health

- Hunter Mountaineering must be made aware of any medical conditions or injury. This may be in addition to the information on the Booking Form if a condition or injury arises after the form is submitted. This information may also include information regarding side effects of medication being taken.

Age

- The minimum age for a Client is 18, at the time of the course, unless supervised for the duration of the course by a parent/guardian.

Course costs do not include

- Accommodation
- Food
- Uplift passes at ski resorts
- Travel outside of the West Highlands – unless the instructor decides to travel outside of the West Highlands
- Rental of boots, axes, crampons
- Insurance
- Entry into any climbing wall or indoor ice climbing wall

Equipment

- It is encouraged for you to use as much of your own equipment as possible – to become familiar with activity related products. However, Hunter Mountaineering reserves the right to refuse the use of certain equipment if it is felt to be inappropriate or unsafe (for example – too old or unfit for purpose). Clients are responsible for all equipment issued to them or hired by them, and any loss or damage will be subject to replacement charge.

Photos

- Photos taken during a course by the leader/instructor can be used for blogs/websites or future advertisements.

Weather, Tides and Winter Conditions

- The weather, the tide timetable (for tidal cliffs) and the snow conditions (for winter courses) will be the determining factors in the choice of venue for each day of activity.
- Poor Winter Conditions (e.g. lack of snow, stormy conditions, high avalanche risk, strong winds etc) alone will not justify a cancellation or refund by Hunter Mountaineering.

Insurance

- Hunter Mountaineering courses do not include insurance for personal accident, cancellation, third party liability or personal injury. Personal accident insurance is covered with BMC or MCofS membership.
- Cancellation insurance cover is recommended to all clients.
- Hunter Mountaineering is not under any liability whatsoever in respect of loss or damage to personal property, not caused by the negligence or default of Hunter Mountaineering and its employees.
- It is recommended that every client takes out their own insurance policy to cover the needs of the course.

Risk

- Every client must understand that adventurous activities, particularly those relating to mountain activities have an element of risk that, although every effort will be made to assure your safety, cannot be totally eliminated. All clients need, therefore, to be aware of and accept that risk, adjusting their behaviour accordingly.
- Whilst we ensure a high professional standard of instruction, care and safety, the aforementioned element of risk means that accidents and injury may occur.
- BMC PARTICIPATION STATEMENT – The BMC recognises that climbing, hill walking and mountaineering are activities with a danger of personal injury or death. Participants in these activities should be aware of and accept these risks and be responsible for their own actions and involvement.

